# Membership Program Agreement

Provident Electric offers comprehensive auto-pay membership programs, at ***fixed monthly rates***. Take a look at what we include:

## ProTech Membership Program (generator-related services)

- One (1) Dealer Managed Mobile Link Subscription –
  - 24/7/365 dealer-managed monitoring of one (1) Generac system (using existing Mobile Link – WiFi or cellular)
  - Unlimited remote capability for dealer to push firmware updates and perform error code resets on your system
- 1st Priority appointment scheduling
- $0 Dispatch fee (including emergency services)
- 10% off labor, up to $500/year
- One (1) Annual Generator Maintenance --
  - Complete oil change, and filter/spark plug adjustments or replacements as needed
  - Full unit inspection of lines, connections, and loads.
  - Inspection of transfer switch
  - Mock test of generator back-up functionality
  - Up to 15 min complimentary consultation if desired, including adjustments to weekly cycle, mobile link troubleshooting, etc.

---

## PowerPro Membership (general electrical services)

***Includes the following for all general electrical services (excluding generator-related services):***

- 1st Priority appointment scheduling
- $0 Dispatch fee
- **One (1) complete whole-home electrical safety inspection per year upon request**
- 10% off all labor, up to $500/year

---

## Platinum Pro Membership (combined)

*****Top Tier Member*****

- **All benefits of both ProTech and PowerPro memberships** above; save when combined!

**PLUS:**

- Concierge Level Services, dedicated client membership coordinator for your account
- Labor discount maximum raised up to $1,500/year total for all services

---

***Additional terms, conditions, and information:***

Membership Location: All memberships are assigned to one (1) client location only. You must purchase unique memberships per additional location, if desired.

Maintenance visits: Provident will supply the necessary fluids, oil and air filters, spark plugs, valve adjustments, and service sticker for your equipment. Other items that may need replacement, such as wires, belts, hoses, batteries, fuel filters, door lock and keys, engine parts, alternator parts, diesel or propane fuel refills (where applicable) and compartment wear and tear are excluded from our maintenance program, however we can order these parts and service your equipment with such at an additional charge (or work with Generac for warranty related items).

Payment terms: Subscription is payable monthly, on the 1st of each month. Auto-pay is preferred, authorization for auto-pay is below. Payment receipt will be sent via email. If you wish to cancel prior to reaching full term selected below, you are still responsible for payment on the remaining balance of your contract, through the end of the contract term. If payment should become delinquent, client will be responsible for late fees and interest on balance, as well as any costs associated with collection efforts.

Provident Electric
Keeping You Connected

## Membership Selections

**Membership Type (please choose one):**

**Pro Tech Only:**

◯ Up to 26kW ($39/mo) ◯ 27kW-38kW ($55/mo) ◯ 48kW-80kW ($65/mo)

**PowerPro Only:**

◯ PowerPro Membership ($20/mo)

**Platinum Pro Membership** (recommended, best savings):

◯ Up to 26kW ($55/mo) ◯ 27kW-38kW ($69/mo) ◯ 48kW-80kW ($80/mo)

**Please lock in the following Membership Service Term (please choose one):**

**Guarantees your pricing for the full term chosen of your contract, regardless of industry cost increases**

◯ 2 years ◯ 3 years ◯ 5 years

Membership Location:

_____ _____ _____ _____

Street Address City State Zip Code

**Acknowledgment:**

Please sign me up for the selected options above, to be effective upon first payment received. I understand and agree to the above outlined terms and conditions.

_____ _____

Authorized Signature Date

_____

Print Name

Provident Electric
Keeping You Connected

# Membership Auto-Pay Authorization

**AUTO-PAY:**

____ I authorize Provident Electric to keep my credit card information on file for automatic monthly payment for my selected option(s). I understand that my card will be automatically charged per the above payment terms. If I do not wish to renew at the end of my service term, I agree to advise Provident Electric at least one (1) month prior to the renewal date.

_____ _____

Authorized Signature Date

_____

Print Name

**Credit card information:**

_____ _____ _____

Card Number Exp (MM/YY) CVV

_____

Name as it Appears on Card

Billing address same as service address? Circle One: Y / N

*If not, please provide billing address below:*

_____ _____ _____

Street Address City, State Zip Code